



Safety Information

To ensure safe and effective operation of Brazzen equipment, please read and understand all operating instructions thoroughly before use.

Brazzen Equipment Safety & Care Guidelines

- Do not operate cattle chutes, head catcher, or other handling equipment while a person is inside or within moving parts of the equipment.
- Use all four designated lifting points simultaneously when transporting or relocating a cattle chute to ensure proper balance and reduce the risk of tipping or damage.
- Only trained and capable adults should operate Brazzen livestock handling equipment.
- Livestock can be unpredictable. Always use caution and follow safe animal handling practices to protect both animals and handlers.
- Wear suitable protective gear—such as steel-toed boots, gloves, and eye protection—based on your workplace or farm safety guidelines.
- Inspect equipment for foreign objects, debris, or damage before each use. Ensure the area is clear and all components are functioning properly.
- Clean equipment regularly. A buildup of dirt, manure, or feed can cause mechanical issues and may void your warranty. Routine maintenance promotes safety and extends the life of your investment.
- Avoid loud or sudden noises around livestock to maintain a calm environment and reduce stress for both animals and handlers.

Equipment Care & Maintenance Guidelines

Proper care and regular maintenance are essential to maximize the lifespan, safety, and performance of your Brazzen equipment.

General Maintenance

- Clean equipment before and after each use. Built-up dirt, manure, or debris can cause corrosion, component damage, and reduced performance.
- Lubricate all hinges, latches, and moving parts with a high-quality lubricant. Frequency depends on usage and environmental conditions.



- Every six months, wipe down all surfaces with a lightly oiled cloth to help protect against rust and preserve coatings.
- If any coating is damaged, clean to bare metal and apply a zinc-rich galvanizing spray or paint to prevent rust.
- Important: Failure to properly maintain your Brazzen equipment may void your warranty.

Weight Scale Maintenance (if applicable)

- Ensure a stable power source and verify that the electrical voltage is within the specified range.
- Check oil levels in the regulator reservoir during regular inspections.
- Drain water from the air regulator before each use to prevent internal damage.

Exposure to Water and Livestock Treatments

To maintain the protective galvanized coating and ensure the longevity of Brazzen equipment:

Do not operate or store equipment in areas where it may be exposed to farm sprinklers. Ongoing moisture exposure can damage the galvanized coating. If the equipment does come into contact with sprinkler water, it should be thoroughly wiped down and dried as soon as possible.

Livestock that have recently been drenched, sprayed, or treated for parasites (such as during deworming) may rub against panels and other equipment surfaces. These treatments often contain chemicals that can harm the galvanized surface. Equipment that comes into contact with treated animals must be properly cleaned and dried to prevent premature wear or corrosion.

Safety Note

Brazzen equipment must not be operated by anyone under the age of 16. Only trained and capable individuals should use livestock handling equipment to ensure the safety of both people and animals.

Our Commitment to Quality

At Brazzen, we are committed to delivering durable, high-quality livestock handling equipment and accessories. We stand behind the craftsmanship of our products and offer a voluntary manufacturer's warranty on all Brazzen-branded equipment, accessories, and solutions (referred to as "Products").

This warranty applies to eligible Products purchased directly from Brazzen USA or through an authorized Brazzen dealer.



Warranty Coverage Periods

Coverage begins on the original purchase date:

- Cattle Chute & Head Catcher (Main Frame): 3 years
- Calf/Sheep Handler: 2 years
- Ramps: 2 years
- Cattle Gates & Cattle Panels: 2 years
- Dog Kennels: 1 year
- Horse Shelter: 2 years
- Feeders: 2 years
- Other Products: 1 year

High-wear components (such as tarps, plastic/rubber pipe end caps, wheels, rubber parts, tires, couplings, springs, WPC boards, jack wheels, or cables) are covered under a separate 1-year warranty, depending on use and exposure.

If a Product is repaired or replaced under warranty, the original coverage period does not reset—it continues from the original purchase date.

What's Covered

As long as all warranty terms and conditions are met, Brazzen guarantees that any eligible Product—whether purchased directly or through an authorized reseller—will be free from defects in materials and workmanship under normal use during the applicable warranty period.

What's Not Covered

This manufacturer's warranty does not act as a performance guarantee or insurance policy. It does not cover:

- Damage occurring after the warranty period
- Improper use, installation, storage, or maintenance that does not follow Brazzen guidelines
- Misuse, neglect, mishandling, or operator error
- Damage from natural disasters or external events (fire, flood, storms, theft, vandalism)
- Chemical exposure, water damage, battery leakage, or impact
- Immersion beyond design tolerances
- Use with incompatible systems, voltage issues, or non-Brazzen accessories
- Unauthorized modifications, tampering, or repairs



- Normal wear and tear, surface rust, scratches, or cosmetic flaws
- Missing, altered, or illegible serial numbers
- Any alterations to Brazzen equipment (this immediately voids the warranty)

This is the only warranty provided by Brazzen. No dealer, reseller, or third party is authorized to change, extend, or override it. The warranty is non-transferable and applies only to the original purchaser.

Limitations of Liability

Brazzen's liability is limited to the repair or replacement of defective products under warranty. This warranty does not cover indirect or consequential losses, including but not limited to:

- Lost income or revenue
- Business interruptions
- Missed opportunities
- Installation/removal costs
- Shipping or transport fees

Your Rights Under U.S. Law

This limited manufacturer's warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Additional Terms

Beyond what is covered in this warranty and any applicable U.S. consumer protection laws, Brazzen disclaims all other warranties, express or implied, to the fullest extent permitted by law—including any implied warranties of merchantability or fitness for a particular purpose.

Where legally allowed, Brazzen is not liable for incidental or consequential damages from the use or inability to use our products.

How to Make a Warranty Claim

If you believe your Brazzen product is defective:

1. Stop using the product immediately to avoid further damage or injury.
2. Within 30 days of discovering the issue, contact:
 - The authorized Brazzen dealer where you purchased the product, or
 - Brazzen USA, if you purchased directly from us.
3. Prepare and provide:



- A written description of the issue
- The product itself or photo/video evidence if requested
- Proof of purchase (invoice or receipt)

Unless otherwise agreed, you are responsible for any return shipping costs.

All components or items sent to Brazzen as part of a claim become Brazzen's property unless returned to you after repair or replacement.

Warranty Solutions

If your claim is approved, Brazzen may, at its discretion:

- Repair the product
- Replace it with a new or refurbished unit
- Issue a refund equal to the original purchase price

All warranty resolutions are subject to U.S. consumer protection laws.

Non-Warranty Support

If your issue falls outside warranty coverage, Brazzen still offers:

- Technical advice and troubleshooting
- Access to repair services or replacement parts (where available)

Our team is here to help keep your equipment operating safely and efficiently.

Service Parts Pledge

Brazzen is committed to supporting our customers long-term. Where possible, we offer replacement parts for all animal management equipment for up to five (5) years after discontinuation of a product.